

Air India to induct Coruson for end-to-end safety management across operations

Software application to facilitate real-time reporting of in-flight incidents

National, January 30, 2023: Air India, India's leading airline and a Star Alliance member, has selected UK headquartered Ideagen's enterprise cloud software application, Coruson, to further enhance end-to-end safety management, including real time intelligence, reporting and status of in-flight incidents.

The safety data software application, which will be online with effect from May 1, 2023, will weed out the requirement of paperwork to a large extent and ensure automated processes relay critical information to key personnel and authorities without delay. This will also lead to timely action. Air India is separately engaged in procuring iPads for pilots and crew members and when introduced, Coruson will also be available on these devices as well.

Air India has always been according top priority to safety of its passengers and crew, and this tie-up with Coruson is another step in that direction.

Ideagen software covers all aspects of risk, giving the airline full visibility of safety data from maintenance of the aircraft through to cabin crew checks on board. It will provide Air India complete visibility across the airline's entire organisation, allowing it to access the latest data and use this to spot and mitigate potential risks, thereby enhancing safety of operations.

Commenting on the development, Henry Donohoe, Head of Safety, Security and Quality, Air India, said, "We are going for a significant and substantial upgrade of our existing systems and processes to ensure seamless flow of intelligence and data on a real time basis. Coruson is trusted by aviation industry globally for risk mitigation, auditing and training. Its induction will go a long way in enhancing our capabilities for the safety and well-being of our passengers and crew, particularly at a time when Air India is rapidly expanding its network on both national and international routes."

Ideagen's customer base of more than 11,400 includes more than 250 airlines and all of the top aerospace and defence companies including respected brands such as British Airways, Emirates, Boeing, Airbus, BAE and the US Navy.

About Air India:

Founded by the legendary JRD Tata, Air India pioneered India's aviation sector. Since its first flight on October 15, 1932, Air India has an extensive domestic network and has spread its wings beyond to become a major international airline with a network across USA, Canada, UK, Europe, Far-East, South-East Asia, Australia and the Gulf. Air India is a member of Star Alliance, the largest global airline consortium. After 69 years as a Government-owned enterprise, Air India and Air India Express were welcomed back into the Tata group in January 2022. The present management at Air India is driving the five year transformation roadmap under the aegis of Vihaan. Al to establish itself as a world-class global airline with an Indian heart.



Vihaan.AI is Air India's transformational roadmap over five years with clear milestones. It will be focussing on dramatically growing both its network and fleet, developing a completely revamped customer proposition, improving reliability and ontime performance. The airline will also be taking a leadership position in technology, sustainability, and innovation, while aggressively investing in the best industry talent. Vihaan.AI is aimed at putting Air India on a path to sustained growth, profitability and market leadership.

About the Tata Group:

Founded by Jamsetji Tata in 1868, the Tata group is a global enterprise, headquartered in India, comprising 30 companies across ten verticals. The group operates in more than 100 countries across six continents, with a mission 'To improve the quality of life of the communities we serve globally, through long-term stakeholder value creation based on Leadership with Trust'.

Tata Sons is the principal investment holding company and promoter of Tata companies. Sixty-six percent of the equity share capital of Tata Sons is held by philanthropic trusts, which support education, health, livelihood generation, and art and culture. In 2020-21, the revenue of Tata companies, taken together, was \$103 billion (INR 7.7 trillion). These companies collectively employ over 800,000 people. Each Tata company or enterprise operates independently under the guidance and supervision of its own board of directors. There are 29 publicly-listed Tata enterprises with a combined market capitalisation of \$314 billion (INR 23.4 trillion) as on December 31, 2021. Companies include Tata Consultancy Services, Tata Motors, Tata Steel, Tata Chemicals, Tata Consumer Products, Titan, Tata Capital, Tata Power, Tata Communications, Indian Hotels, Tata Digital and Tata Electronics.

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