



CANCELLATION POLICY

Confirmed bookings may be cancelled if intimation in writing reaches the company as per the following terms:

- **14 days prior to check-in:** No cancellation charges. A Credit Voucher will be issued for 100% of the full booking amount.
- **Between 1 to 14 days of check-in:** Cancellation charges equal to 20% of the full booking amount. A Credit Voucher will be issued for the balance 80%.
- **Within 24 hours of check-in:** Cancellation charges equal to 100% of the full booking amount will be applicable.

Please Note: Credit Vouchers will be issued only on receipt of the full booking value.

EVOLVE BACK PROMISE

We understand that these are challenging times and plans change even at the last minute. For cancellations received up to 1 hour before your Check-In (or even during your stay) due to any medical emergency for you or your immediate family we promise to provide you with a 100% credit in the form of a Credit Voucher valid for stays up to 31ST March 2025*.

*Please note that we reserve the right to seek proof for the above-mentioned situations & the final decision will be at our sole discretion.

CREDIT VOUCHER UTILISATION

- Credit Vouchers issued will be valid for stays up to 31st March 2025.
- Usage of Credit Vouchers is not permitted during the mentioned below Black-out dates.
- Black-out dates:
 - 10TH Nov 2023 - 18TH Nov 2023 • 15TH Aug 2024 - 17TH Aug 2024
 - 20TH Dec 2023 - 6TH Jan 2024 • 06TH Sep 2024 - 07TH Sep 2024
 - 26TH Jan 2024 - 27TH Jan 2024 • 10TH Oct 2024 - 13TH Oct 2024
 - 29TH Mar 2024 - 31ST Mar 2024 • 29TH Oct 2024 - 06TH Nov 2024
 - 01ST May 2024 - 31ST May 2024 • 20TH Dec 2024 - 04TH Jan 2025
- If the guest is unable to use the Credit Voucher by 31ST March 2025, the Credit Voucher amount will be refunded before 30TH April 2025.

HOTEL POLICY

General Policies: • Pets not permitted • All disputes are subject to Bangalore jurisdiction • Check-in: 1:00 PM, Check-out: 11:00 AM.

Check-in Documentation:

- **INDIAN NATIONALS:** As per Govt. regulations, Indian nationals are required to provide a proof of identity in original for the Primary Guest in each room such as PAN card/ Driving License/ Voter's ID/ Aadhar Card/ Passport at the time of check-in.
- **NON-INDIAN NATIONALS:** All foreign nationals are required to produce their original Passports, and those working in India, their Residential Permits as well, at the time of check-in.